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OFFICE OF THE ATTORNEY GENERAL
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CONSUMER PROTECTION DIVISION
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Press Release

December 2, 2004

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**ATTORNEY GENERAL DARRELL MCGRAW SECURES REFUNDS FOR FAMILIES OF FORMER RESIDENTS
OF REGENCY PARK, AN ASSISTED LIVING FACILITY IN HUNTINGTON**

Attorney General Darrell McGraw announced today that his office has reached a settlement with Regency Park, a Maryland corporation headquartered in Annapolis, Maryland. Under the terms of the settlement, Regency Park has provided refunds for families of former residents of Regency Park who are now deceased. To date, 11 families have complained to the Attorney General's office and have received refunds totaling \$16,317.35.

Regency Park had represented to its residents that they had a day-to-day contract and promised to refund residents' families if a resident died prior to the time period for which they had paid in advance. The Executive Director of Regency Park even sent refund invoices to the owners of the company in Maryland listing the amounts the relatives were owed. Despite consumers' numerous requests for the promised refunds, Regency Park failed to honor the consumers' requests.

The settlement also includes a provision that requires Regency Park to provide a refund to all other consumers who file a meritorious complaint with the Attorney General's office by January 21, 2005.

The Consumer Protection Division began investigating Regency Park when it received several complaints from consumers regarding the refusal to pay refunds. A lawsuit was filed in the Circuit Court of Cabell County this past September.

If you have any questions about this matter or want to report a problem with obtaining a refund from Regency Park, please call Attorney General Darrell McGraw's Consumer Hotline at 1-800-368-8808 or 304-558-8986.

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